## MINUTES OF PPG MEETING HELD AT BLACKHEATH MEDICAL CENTRE

<u>**ON**</u> 3<sup>rd</sup> June 2015 at 12.30pm

WELCOME & APOLOGIES:	Apologies were received from Christine Rollinson, Les & Eunice Harkness, Amy Law, Anna Potoniec,
ATTENDEES	Erica Allen, Dave McGaw, Esther McGaw, Penny Angil,Dr Bennett Quinn
MINUTES OF LAST MTG	Minutes were read and agreed.
MATTERS ARISING	PA has requested the link from PALS to upload information about themselves on screens in waiting room. EA is to check the website ENVISAGE to determine if link has been sent.
WCCG- Commissioning of Diagnostics	It was discussed and unanimously agreed that we were in favour of the Eight different providers as opposed to just One. Better Patient Choice and also better Patient journey. We also agreed that Competition is a good thing.
Practice Update	<ul> <li>* New computer system up and running and doing fine, no + +problems at all.</li> <li>* Staffing levels are fine at the moment but generally in the area there is a shortage of Specialist Trainees.</li> <li>* Phlebotomy service is greatly improved.</li> <li>* Ethnic mix of Patients within the Practice is appropriate for the area.</li> <li>* It was decided that in order to generate interest in our PPG membership Dr Quinn will upload the minutes of each meeting onto the Practice Website, then email or text to notify everyone that they are up.</li> <li>* EMc to devise a poster regarding PPG for waiting room.</li> </ul>
Any Other Business	EA suggested that we join National PPG Association, she will determine how much this will cost and weigh up the benefits and report back at next meeting.
DATE OF NEXT MTG	3 <sup>rd</sup> August 2015 at 5pm until 6.30pm (We are trying out an evening meeting to see if it helps the workers among us to be able to attend meetings more easily)

We would like to invite anyone who is interested in giving their views and getting involved in their Practice to get in touch with Penny Angil or any of the staff in the office and they will be able to help get you involved. It will be good to see you at our next meeting..